

Neustar® Professional Services Consulting Services

Technical expertise without adding headcount

HIGHLIGHTS

- Gain added confidence on key projects
- Rely on experts who know technology and your business

Learn More

For more information
Call **+1.877.831.3984**
Email **solutionsteam@neustar.biz**
Visit **www.neustar.biz/carrier-services/operational-solutions/professional-services**

Neustar Professional Services has industry experts who can help you implement, adopt, and drive industry best-practices that optimize performance without adding headcount. Our flexible, project-based, expert staff augmentation provides the technical resources and expertise you need to meet specific needs with the flexible options you desire.

On-site Staff Augmentation

Our Technical Service Engineers are experts around the Neustar products you use, the industry domains those products address, and the carrier IT environments into which they integrate. For your convenience, we offer tiered hourly increments, giving you as much, or as little, help as you need. If you find you require more hours than originally planned, the engagement can be extended. If your needs go beyond the scope of one project, we can augment your staff with a full team of consultants and engineers.

Remote Staff Augmentation

Get all the benefits of Neustar on-site staff augmentation without the expense and disruption of additional staff in your offices. This option is ideally suited for situations where interaction with your staff can be effectively handled by phone and email, and the projects and budgets can benefit from the cost effectiveness of a blended on-shore/off-shore team.

Technical Account Management

For occasional expert needs, Neustar ensures your project's success by providing you a dedicated project manager or engineer with the skills and background to match your business. Your technical account manager is your front-line point of contact who is backed by an entire team of experts. As you deploy and configure services, he or she provides you:

- A single point of contact for technical questions and related issues throughout and beyond your implementation
- Strategic technology guidance that follows industry best practices
- An assessment of your network and application infrastructure, with recommendations for optimization
- Part-time or full-time support to augment your technology projects
- Project management assistance
- Remote or on-site service

Your technical account manager interacts with our customer service team on your behalf as a direct line to each Neustar department, including billing and product management. They're also available to answer your questions and advise you after implementation.

About Neustar

Neustar, Inc., (NYSE: NSR) is a trusted, neutral provider of real-time information and analysis to the Internet, telecommunications, information services, financial services, retail, media and advertising sectors. Neustar applies its advanced, secure technologies in location, identification, and evaluation to help its customers promote and protect their businesses. More information is available at www.neustar.biz.