

Neustar® Legal Compliance Services

Balancing Public Safety and Subscriber Privacy



Carriers face the margin-eroding necessity of delivering compliant customer records and providing round-the-clock technical assistance to legal authorities. Protection of subscriber privacy is critical to customer relationships, but must be weighed against the legal requirements of Law Enforcement Agencies (LEAs).

What is needed to effectively manage legal compliance requirements? Training, thorough auditing, high caliber and qualified personnel, on-going and specialized telecom legal research. All needs that lead to increasing costs, complexity and risk. And, those demands increase exponentially with higher volumes.

Neustar understands the challenges of effective legal compliance and the hidden burden that carriers face to meet these requirements. We offer a comprehensive set of turn-key Legal Compliance Services that deliver the balance between public safety and subscriber privacy — rapidly, affordably and professionally.

Lawful Intercept — Turn-key solution to minimize capital expenditures for non-core, non-revenue generating electronic surveillance obligations imposed by LEAs

- Deploy scalable technical solutions within carriers' networks that satisfy Communications Assistance for Law Enforcement Act (CALEA) compliance obligations.
- Test and maintain the lawful intercept platform on behalf of the carrier.
- Manage the lawful intercept function on behalf of the service provider — including legal review of all court records, remote provisioning of lawful intercepts, and all interaction with law enforcement.

Records Production — Stand-alone service designed to mitigate the costs and risks associated with responding to court orders for the production of historical business records

- Conduct the essential legal review and validation of all legal processes to ensure the lawful disclosure of subscriber records.
- Retrieve and produce a targeted subscriber's communications history and customer care information from the service provider's order management systems.

- Act as the Custodian of Records produced on behalf of Neustar clients, including court appearances and provision of testimony if needed.

Cost-Effective Risk Reduction

Trust Neustar for legal compliance solutions that reduce cost and complexity and free up resources to focus on core business goals and revenue-generating initiatives.

Cost Control: Eliminate capital expenditures for non-core, non-revenue generating legal obligations through Neustar's scalable technical solutions.

Reliability: Fully compliant, audible and highly efficient request fulfillment process.

Quality: Secure and advanced methods and procedures based on technology, industry best practices and deep industry knowledge.

Risk Mitigation: Ramifications of ever-changing surveillance and compliance statutes are understood and incorporated into stringent procedures within a carrier's network environment.

Why Neustar?

Neustar delivers secure, reliable and innovative solutions. We connect billions of end points, thousands of networks, and hundreds of technologies every day. Our Legal Compliance Services are managed by industry-recognized experts — so carriers can quickly eliminate interruptions to core business operations and ensure immunity and "good faith" defenses are preserved through expert legal review.

- Highly trained and professional legal and technical staff
- Full scalability to accommodate increased volumes
- Point of contact 24 hours a day, 7 days a week
- Deep industry knowledge and expertise
- Trust and neutrality on which you can rely

About Neustar, Inc.

Neustar, Inc. (NYSE: NSR) solves complex communications challenges by providing market-leading, innovative solutions and directory services that enable trusted communication across networks, applications and enterprises around the world. Visit Neustar online at www.neustar.biz.

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