



## Professional Services | Training

In today's ultra-competitive marketplace, it's vital that your business maximize ROI for all of its strategic partnerships. The Neustar Professional Services team stands ready to help you make the most of the many advanced core features available with your UltraDNS and Webmetrics accounts. We have designed the training courses outlined below to help you get up to speed quickly.

**Training** | Each of the courses listed is available in two different formats for your convenience:

**Private Webcast** | This is an instructor-led course that is delivered via WebEx, GoToMeeting, or similar tool. Customized trainings allow for in-depth interaction between instructor and attendees.

**On-Site Training** | Our Professional Services team will visit your location to provide training in a focused, hands-on classroom setting. Classes are customized and paced to meet the needs of your group. Neustar provides all required course materials.

## UltraDNS® Course Descriptions

### Account Administration

New to UltraDNS? Learn everything you need to effectively administer your account.

- Maintain your account preferences & contact info
- Manage your Records tab
- Export zone files
- Generate reports
- Create domains
- Make bulk changes
- And more!

### Advanced Administration

Comfortable with UltraDNS basics? This course offers comprehensive support for our advanced service options.

- SiteBacker
- Advanced Permissions
- Traffic Controller
- Advanced Reporting

## Webmetrics® Course Descriptions

### Account Administration

New to Webmetrics? Learn best practices for optimally configuring your account and monitoring services.

- Navigating your dashboard and the "My Account" tab
- Training on all Monitoring Services
- Utilizing settings, logs, and reports
- An introduction to Webmetrics APIs
- Overviews of graphing/reports, Ecosystem Management, alerts, and alert contacts
- Troubleshooting

*Specialized courses for those already familiar with Webmetrics account administration:*

### Scripting Web Applications and Web Services

Get a detailed review of scripting.

- Script Recorder
- Troubleshooting RIA scripts
- Rich Internet Application (RIA) scripting
- Standard scripting
- Web services scripting

### Application Program Interface (API)

Dive deep in to Webmetrics APIs.

- Real-time API
- Processed data API
- Common techniques for data extraction & processing
- Log download API
- Code examples

**Learn More!** Get the customized training you need with Neustar Professional Services.

Online: [Neustar.biz](http://Neustar.biz) // [UltraDNS.com](http://UltraDNS.com) // [Webmetrics.com](http://Webmetrics.com) | Call: +1-888-367-4812